

Greetings from ELW Cluster IV Board of Directors!

NEXT MEETING

The next board meeting will occur in September, date to be announced when we are closer to that time. We will continue to use Microsoft Teams Meeting. **Meeting ID is 296 778 359 041**

The password is available on our website: www.elwcluster4.org

JULY 2024



If you have photos you would like to contribute to the newsletter, please send a copy to the HOA President via: President@elwcluster4.org

SPECTRUM BILLING

I urge you to carefully review your cable bills to make sure they are correct. I recently had to contact Spectrum to remove charges for set top boxes that should have been included with my HOA fees. Remember, you are entitled to two (2) set top boxes, one of which may be a DVR, free of charge per the contract the board signed in 2023. This contract includes a Cable TV & Internet package that is very inclusive & has helped the residents of Cluster IV save lots of \$\$ on their monthly Spectrum bills. Please make sure that Spectrum is not collecting more than they are entitled to. You are responsible for any upgrades to your services that are not included in our bulk service contract such as premium channels & more than 2 set top boxes.

TREE TRIMMING

Redtree Landscaping will be scheduling our annual palm tree & tree trimming service. You should see them on site within the next couple of weeks to begin this project. There are also two dying trees that will be removed & stumps ground down.

SUMMER VACATION

The board has suspended meetings until September. We will take this break during the summer months to accommodate our board members vacation and travel plans. Please continue to contact our management company if you have any emergency issues, report any maintenance items via the portal, and send in your architectural requests for your exterior home improvements.

HOT HOT HOT

It is very hot outside, so I urge you to protect your pets by providing them with whatever water they might need during their walks with you. Keep your babies & yourselves hydrated!!

Be Responsible Pet Owners
Be courteous and pick up after your pets. This should include cleanup on your lot as well as cleanup in the common areas of our community.
ONE OTHER REMINDER RE: PET WASTE. PLEASE GUIDE YOUR ANIMALS TO EITHER YOUR YARD OR COMMON GROUNDS TO DO THEIR BUSINESS. ALLOWING YOUR ANIMAL TO USE ANOTHER PERSONS PROPERTY IS VERY DISCOURTEOUS TO THE PROPERTY OWNER.

Please remember that the best time to put your trash out for pickup is the morning of pickup (Tuesday or Friday). This will help prevent trash spills & a critter invasion of your tasty garbage.

Thanks for your continued support!
ELW Cluster IV Board of Directors

Board Members 2024

Cathy McCarthy - President
Helen Crowley - Vice President
Jill Bartholmey - Treasurer
Andrea Cooley - Secretary
Steve Rogers - Director at Large

IF YOU NEED TO REPORT A MAINTENANCE ISSUE, PLEASE CONTACT:

Use the maintenance request in the owners portal for quickest response. If you are not registered in the portal, go to www.mgt-assoc.com & click on login to portal, then click on create login. You will need your account number to register, & you can find that on your payment coupons.

If you must email someone, the following are your contacts: Eileen Shires - Service Coordinator (813) 433-2000 Ext. 2026;

eshires@mgt-assoc.com In emergencies ONLY please contact Peggy Semsey, 813-433-2008.

EMAILING & CALLING WILL BE THE SLOWEST RESPONSE TIME FOR YOUR REQUESTS, PORTAL REQUESTS PUT A TIME STAMP ON YOUR REQUESTS & ARE SENT OUT TO OUR CONTRACTORS QUICKLY, IF THAT IS WHAT IS NEEDED.



<http://www.elwcluster4.org>

